

Information About Brokerage Services

Texas law requires all real estate licenseholders to give the following informationabout brokerageservicesto prospectivebuyers, tenants, sellers and landlords.

TYPES OF REAL ESTATE LICENSE HOLDERS:

- A BROKER is responsible for all brokerage activities, including acts performed by sales agents sponsored by the broker.
- A SALES AGENT must be sponsored by a broker and works with clients on behalf of the broker.

A BROKER'S MINIMUM DUTIES REQUIRED BY LAW (A client is the person or party that the broker represents):

- Put the interests of the client above all others, including the broker's own interests;
- Inform the client of any material information about the property or transaction received by the broker;
- Answer the client's questions and present any offer to or counter-offer from the client; and
- Treat all parties to a real estate transaction honestly and fairly.

A LICENSE HOLDER CAN REPRESENT A PARTY IN A REAL ESTATE TRANSACTION:

AS AGENT FOR OWNER (SELLER/LANDLORD): The broker becomes the property owner's agent through an agreement with the owner, usually in a written listing to sell or property managementagreement. An owner's agent must perform the broker's minimum duties above and must inform the owner of any material information about the property or transaction known by the agent, including information disclosed to the agent or subagent by the buyer or buyer's agent.

AS AGENT FOR BUYER/TENANT: The broker becomes the buyer/tenant's agent by agreeing to represent the buyer, usually through a written representationagreement. A buyer's agent must perform the broker's minimum duties above and must inform the buyer of any material information about the property or transaction known by the agent, including information disclosed to the agent by the selleror seller's agent.

AS AGENT FOR BOTH - INTERMEDIARY : To act as an intermediary between the parties the broker must first obtain the written agreement of each party to the transaction. The written agreement must state who will pay the broker and, in conspicuous bold or underlinedprint, set forth the broker's obligations as an intermediary. A broker who acts as an intermediary.

- Must treat all parties to the transaction impartially and fairly;
 May, with the parties' written consent, appoint a different licenseholder associated with the broker to each party (owner and buyer) to communicate with, provide opinions and advice to, and carry out the instructions of each party to the transaction.
- Must not, unless specifically authorized in writing to do so by the party, disclose:
 - that the owner will accept a price less than the written asking price;

 - that the buyer/tenant will pay a price greater than the price submittedin a written offer; and
 any confidential information or any other information that a party specifically instructs the broker in writing not to disclose, unless required to do so by law.

AS SUBAGENT: A licenseholder acts as a subagentwhen aiding a buyer in a transaction without an agreement to represent the buyer. A subagentcan assistthe buyer but does not represent the buyer and must place the interests of the owner first.

TO AVOID DISPUTES, ALL AGREEMENTS BETWEEN YOU AND A BROKER SHOULD BE IN WRITING AND CLEARLY **ESTABLISH:**

- The broker's duties and responsibilities you, and your obligations under the representation agreement.
- Who will pay the broker for services provided to you, when payment will be made and how the payment will be calculated.

LICENSE HOLDER CONTACT INFORMATION: This notice is being provided for information purposes. It does not create an obligation for you to use the broker's services. Pleaseacknowledge receipt of this notice below and retain a copy for your records.

Keller Williams Legacy	0725852	stevengragg@kw.com	210-482-3200
LicensedBroker/Broker Firm Name or Primary AssumedBusinessName	License No.	Email	Phone
Steven Gragg	0725852	stevengragg@kw.com	210-482-3200
Designated Broker of Firm	License No.	Email	Phone
Steven Gragg	0725852	stevengragg@kw.com	210-482-3200
Licensed Supervisorof Sales Agent/ Associate	License No.	Email	Phone
Jeni Guadiano	725852	jeniguadiano@gmail.com	210-482-3200
Sales Agent/Associate's Name	License No.	Email	Phone
Buyer/Tenant/Seller/Landlord Initials Date			

Regulated by the Texas Real Estate Commission

Information available at www.trec.texas.gov IABS 1-0

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